

APRIL 2024

VOLUME 124

NUMBER 4

24 **Original Research: Breaking Through the Bottleneck: Acuity Adaptability in Noncritical Trauma Care**

NCPD

By Jacob T. Higgins, Rebecca D. Charles, and Lisa J. Fryman

This quality improvement project evaluated implementation of an acuity-adaptable model on a 20-bed noncritical trauma unit, examining the pre- and postimplementation metrics for throughput efficiency, resource utilization, and nursing quality indicators, as well as the model's impact on patient transfers for changes in level of care.

36 **Special Feature: Developing Crowdsourced Clinical Registry Studies**

ByCarolynn Thomas Jones, Jeremy Walker, Rachel L. McMullen, and Peter G. Pappas

The authors describe the process of planning, developing, executing, and evaluating the crowdsourced COVID-19 and Invasive Cryptococcal Disease Registry, and highlight the use of a project management approach to successfully implement the resulting study.

42 **The Human Experience in Health Care: How Nurses Influence the Patient Experience**

By Nicole George

This article, one in a series from health care performance improvement organization Press Ganey, explores the various patient experience categories that are influenced by nursing and how they connect to the human experience.

48 **Cultivating Quality: Reducing Sternal Wound Infection Rates in Patients Undergoing Cardiothoracic Surgery with Sternotomy**

By Maria Alcina Fonseca and Lise Cooper

This quality improvement project aimed to identify opportunities for improvement in postoperative sternal incision care and to implement evidence-based methods to reduce the incidence of sternal wound infections among cardiothoracic surgery patients.

55 **Environment and Health: The Occupational and Environmental Hazards of Uncovered Toilets**

By Seth Eisenberg, AnnMarie Walton, and Thomas Harry Connor

The authors outline the evidence on the potential exposure risks of flushing uncovered toilets in the hospital, home, or public setting, and discuss implications for nursing.

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